WCC Online Student Survey Spring 2014



1. Why did you enroll in online course(s) instead of taking courses on campus? (Select all that apply.)

	Response Percent	Response Count
I cannot come to campus (i.e. I live too far, no transportation, etc.)	27.7%	18
Convenience	44.6%	29
I needed this course, and it is only offered online	18.5%	12
Family Commitments (i.e. caring for young children or elderly family members)	20.0%	13
I needed a course, and this one was available	20.0%	13
Health or Disability Issues	0.0%	0
Required by Industry (Continued Education Units)	7.7%	5
Other	15.4%	10
	Other (please specify)	11
	answered question	65
	skipped question	0

2. Did you meet with a counselor?

	Response Percent	Response Count
Yes	44.6%	29
No	55.4%	36
	answered question	65
	skipped question	0

3. If you met with a counselor, did you complete an Educational Plan?

	Response Percent	Response Count
Yes	93.1%	27
No	6.9%	2
	answered question	29
	skipped question	36

4. Have you used the Canvas help icon?

	Response Percent	Response Count
Yes	31.3%	20
No	59.4%	38
I'm not sure what the Canvas help icon is	9.4%	6
	Other (please specify)	0
	answered question	64
	skipped question	1

5. If you have used the Canvas help icon, which of the following did you utilize? (Select all that apply.)

	Response Percent	Response Count
Search the Canvas guide	90.0%	18
Report a problem	15.0%	3
Ask the community	0.0%	0
Request a feature	0.0%	0
	Other (please specify)	0
	answered question	20
	skipped question	45

6. If you have a documented disability, have you received support services through Disabled Students Programs and Services (DSP&S) to help you participate in online courses?

	Response Percent	Response Count
Yes	1.9%	1
No	98.1%	53
	answered question	54
	skipped question	11

7. If you have used DSP&S services, please select the support services you have used:

	Response Percent	Response Count
Testing Accommodations	0.0%	0
Note Taker	0.0%	0
Interpreting Services	0.0%	0
None - I was not aware of these services	50.0%	1
Other	50.0%	1
	Other (please specify)	1
	answered question	2
	skipped question	63

8. Please check the resources you utilized in preparation for your online course(s): (Select all that apply)

	Response Percent	Response Count
Viewed Canvas Orientation (located on the Canvas Homepage)	62.5%	40
Read the "Student Resources" information on the Canvas Homepage	48.4%	31
Took the course MCOMM 40 - Introduction to Online Learning	10.9%	7
Tutoring Center	4.7%	3
Writing and Math Center	9.4%	6
Academic Reading Center	0.0%	0
None - No preparation was needed	25.0%	16
None - Was not aware of these resources	6.3%	4
Other	1.6%	1
	Other (please specify)	1
	answered question	64
	skipped question	1

9. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Rating Count
Quality of communication between instructor and students	45.3% (29)	39.1% (25)	10.9% (7)	3.1% (2)	1.6% (1)	0.0%	64
Quality of communication with other students in the course	31.3% (20)	45.3% (29)	17.2% (11)	0.0% (0)	0.0% (0)	6.3% (4)	64
Organization of course materials (syllabus, assignments, etc.)	43.8% (28)	42.2% (27)	9.4% (6)	4.7% (3)	0.0% (0)	0.0%	64
Pace of the course	29.7% (19)	48.4% (31)	18.8% (12)	1.6% (1)	0.0% (0)	1.6% (1)	64
Accessing and using resources (library, websites, etc.)	23.8% (15)	55.6% (35)	11.1% (7)	4.8% (3)	0.0% (0)	4.8% (3)	63
Accessing and navigating Canvas	34.4% (22)	53.1% (34)	12.5% (8)	0.0% (0)	0.0% (0)	0.0%	64
Accessing and navigating the Portal	26.6% (17)	46.9% (30)	20.3% (13)	3.1% (2)	0.0% (0)	3.1% (2)	64
					Co	mments	7
					answered q	uestion	64

skipped question

1

10. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)

Response Count	Response Percent	
10	15.6%	Library Resources
6	9.4%	Canvas Help
4	6.3%	On-Campus Support
50	78.1%	Emailed the instructor
3	4.7%	Called the instructor
7	10.9%	Emailed another student
6	9.4%	Other
6	9.4%	None - I did not need any help
4	Other (please specify)	
64	answered question	
1	skipped question	

11. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?

	Response Percent	Response Count
Easier	17.5%	11
Same	38.1%	24
Harder	41.3%	26
I've only taken courses online	3.2%	2
	Comments	6

answered question	63
skipped question	2

12. Which format allows you to learn more effectively?

	Response Percent	Response Count
Face-to-Face (on campus)	35.5%	22
Online	9.7%	6
Both are equally effective	54.8%	34
	Comments	6
	answered question	62

skipped question

3

13. Which learning format do you prefer?		
	Response Percent	Response Count
Face-to-Face (on campus)	40.3%	25
Online	27.4%	17
No preference	32.3%	20
	Comments	5
	answered question	62
	skipped question	3
14. What kind of trainings o courses?	skipped question r support services would help you do better in your onlin	ne Response Count
		Response Count
		n e Response

15. How would you rate your overall experience with online courses taken at Woodland Community College?

	Response Percent	Response Count
Superior	16.1%	10
Above Average	35.5%	22
Average	43.5%	27
Below Average	4.8%	3
Failed to Meet Expectations	0.0%	0
	Comments	7

62	answered question	
3	skinned auestion	

16. Would you recommend Woodland Community College's online courses to other students?

	Response Percent	Response Count
Yes	90.3%	56
No	9.7%	6
	answered question	62
	skipped question	3

17. Please select your age category:

	Response Percent	Response Count
17-22	32.8%	20
23-35	57.4%	35
36-54	9.8%	6
55+	0.0%	0
	answered question	61
	skipped question	4

18. Please select your gender:

	Response Percent	Response Count
Female	67.2%	41
Male	32.8%	20
	answered question	61
	skipped question	4

19. Please select your ethnicity:

	Response Percent	Response Count
American Indian/Native American	1.7%	1
Asian/Pacific Islander	22.4%	13
White, Non-Hispanic	53.4%	31
Black, Non-Hispanic	1.7%	1
Hispanic	15.5%	9
Other	5.2%	3

Other (please specify)

5

answered question	58
skipped question	7

20. Please select the county where you live:

	Response Percent	Response Count
Yolo County	36.7%	22
Yuba County	21.7%	13
Sutter County	18.3%	11
Colusa County	5.0%	3
Other	18.3%	11
	Other (please specify)	11

60	answered question	
5	skipped question	

21. If you are employed, please select how many hours you work per week:

	Response Percent	Response Count
Less than 10 hours/week	0.0%	0
10-25 hours/week	19.6%	11
26-40 hours/week	35.7%	20
More than 40 hours/week	25.0%	14
I am not employed	19.6%	11
	answered question	56
	skipped question	9

22. Please select your primary educational goal(s):

	Response Percent	Response Count
Increase skills/knowledge of subject	36.7%	22
Needed to meet industry standards (PCA license, etc.)	18.3%	11
Obtain degree	70.0%	42
Obtain certificate	8.3%	5
Transfer	41.7%	25
Other	3.3%	2

Other (please specify)

answered question 60

skipped question 5

4

23. Please select your major/program of study:

	Response Percent	Response Count
AA - Arts and Humanities	7.7%	4
AA - Communications	5.8%	3
AA - English	1.9%	1
AA - Psychology	3.8%	2
AA - Social Sciences	3.8%	2
AA - Social Sciences	1.9%	1
AA - Sociology	1.9%	1
AA -T-Psychology	0.0%	0
AA -T-Sociology	0.0%	0
AA-T-Communication Studies	0.0%	0
AS - Accounting	5.8%	3
AS - Administrative Assistant	0.0%	0
AS - Agriculture	28.8%	15
AS - Business Administration	1.9%	1
AS - Business Computer Application	1.9%	1
AS - Chemical Dependency Awareness	0.0%	0
AS - Chemical Dependency Counselor	0.0%	0
AS - Communication Studies	0.0%	0
AS - Corrections	1.9%	1
AS - Early Childhood Education	5.8%	3
AS - Environmental Horticulture	3.8%	2

AS - General Business Management	0.0%	0
AS - General Health	0.0%	0
AS - Human Services	0.0%	0
AS - Income Tax Preparation	0.0%	0
AS - Law Enforcement	1.9%	1
AS - Mathematics	0.0%	0
AS - Natural Science and Mathematics	11.5%	6
AS - Personnel Management	0.0%	0
AS - Small Business Management	0.0%	0
AS - Social and Behavioral Sciences	1.9%	1
AS - Word Processing	0.0%	0
Cert - Administrative Assistant	0.0%	0
Cert - Advance Accounting	0.0%	0
Cert - Advanced Business Computer Applications	0.0%	0
Cert - Advanced Small Business Management	0.0%	0
Cert - Agriculture Business	1.9%	1
Cert - Basic Sustainable Agriculture	0.0%	0
Cert - Business Computer Applications	0.0%	0
Cert - Chemical Dependency Awareness	0.0%	0
Cert - Chemical Dependency Counselor	0.0%	0
Cert - Child Development Teacher	0.0%	0
Cert - Clerical	0.0%	0

Cert - Diversity in ECE	0.0%	0
Cert - EMT-1	1.9%	1
Cert - EMT-1 Refresher	0.0%	0
Cert - Environmental Horticulture	0.0%	0
Cert - Firefighter I	0.0%	0
Cert - Income Tax Preparation	0.0%	0
Cert - Infant and Toddler	0.0%	0
Cert - Landscape Design	0.0%	0
Cert - Landscape Installation/Maintenance	0.0%	0
Cert - Management for Busy People	0.0%	0
Cert - Pediatric First Aid/CPR	0.0%	0
Cert - Personnel Management	0.0%	0
Cert - School Age Children	0.0%	0
Cert - Small Business Management/Entrepreneurship	0.0%	0
Cert - Sustainable Agriculture	3.8%	2
Cert - Word Processing	0.0%	0
	answered question	52
	skipped question	13

24. How many units are you taking this semester?

	Response Percent	Response Count
This is my only class	5.0%	3
4-6 units	18.3%	11
7-9 units	25.0%	15
10-14 units	43.3%	26
15 or more units	8.3%	5
	answered question	60
	skipped question	5

25. Please input your student ID (to be used for the purpose of analyzing online students' grade distribution and history)

Response Count

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answered question	51
skipped question	14

	Q1. Why did you enroll in online course(s) instead of taking courses on campus? all that apply.)	
1	I was interested in the field of livestock industry and it's impact in agriculture	Apr 4, 2014 1:33 PM
2	my work schedule did not permit it	Mar 31, 2014 1:28 PM
3	work commitements, I work irregular hours and this format allows me to continue to take courses when i have free time.	Mar 30, 2014 11:24 PM
4	it fitted in me and my children schedule	Mar 28, 2014 11:43 AM
5	This class fulfills prereq. I need to graduate and I do not care about walking the stage, so this is cheaper.	Mar 27, 2014 12:46 PM
6	online classes are much less time consuming for me. I usually don't need to sit in on a lecture for six hours a week, plus do the reading and the hw.	Mar 26, 2014 12:09 PM
7	Online convenient and work during school hours	Mar 25, 2014 3:53 PM
8	I have a full time job, that is during the regular class hours	Mar 25, 2014 3:33 PM
9	I work alot and travel, so it is difficult to take classes while working unless its online and I can log in whenever i have the time.	Mar 25, 2014 1:06 PM
10	Allows me to work full time	Mar 20, 2014 5:11 PM
11	Working full time while attending school	Mar 20, 2014 8:11 AM

Page 7, Q7. If you have used DSP&S services, please select the support services you have used:		
1	Computer Accomidations	Mar 26, 2014 2:28 PM

Page 8, Q8. Please check the resources you utilized in preparation for your online course(s): (Select all that apply)		
1	I wasn't aware of these resources, but I was still able to manage the website through random clicking.	Mar 25, 2014 6:50 PM

_	Page 8, Q9. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:		
1	professor asmus and professor robinson were fantastic!!	May 12, 2014 12:33 PM	
2	Even though it's an online course I wish their would be more personal communication between me and the teacher.	Mar 31, 2014 7:58 PM	
3	When I reported a problem it was actually an accident on my side but even then I never got a response.	Mar 30, 2014 10:30 AM	
4	i love it!	Mar 26, 2014 12:51 PM	
5	Everything seems to fall in place.	Mar 25, 2014 6:50 PM	
6	I dont like having to a different site (MasteringEnvironmentalSciences) to view the assignments and calendar for my Ecology class. It would be better to have it all on one site with my other classes.	Mar 25, 2014 1:13 PM	
7	Great job, online classes are good when you have some one like Brandi Asmus who knows how to run the class	Mar 19, 2014 3:08 PM	

Page 8, Q10. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)		
1	Help from private tutors, who havent helped in homework much. I went through 3 tutors before giving up on them	Apr 15, 2014 10:14 AM
2	DSPS	Mar 26, 2014 2:29 PM
3	Asked my friend who is a Biology major.	Mar 25, 2014 6:50 PM
4	I searched the internet.	Mar 24, 2014 10:33 PM

_	Page 9, Q11. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?		
1	Exams with very limited time restrictions necesitate careful text book reading and extreme prepardness beforehand.	Mar 31, 2014 8:05 PM	
2	harder since you have to be more organized and actually need to stay on top of the course rather than just showing up	Mar 30, 2014 11:26 PM	
3	its easier to be able to interact with instructor	Mar 28, 2014 11:47 AM	
4	Typically I've found these to be the same, but this semester I feel there is a little less guidance than I've received in previous semesters. Perhaps it is just everyone getting used to using Canvas.	Mar 25, 2014 4:33 PM	
5	The first class I took online was very hard bacause I wasn't used to the pacing of the class. This is the 2nd online class I have taken and I find this class easier because I have a better expectation of how these classes run in comparison to the physical classroom.	Mar 25, 2014 3:35 PM	
6	In some ways it is easier because you don't have to physically attend class, but I think it is also harder because you have to discipline yourself and not procrastinate. There is more reading involved with online courses and more responses required, which I find more difficult than traditional courses where most of participation is simply showing up.	Mar 18, 2014 9:52 PM	

Page 9, Q12. Which format allows you to learn more effectively?			
1	Usually it's face-to-face but I'm learning a lot in Genetics.	Mar 31, 2014 8:05 PM	
2	It depends on the subject matter. I feel more prereq. course should be given online.	Mar 27, 2014 12:51 PM	
3	But i am sure some courses need face to face and others are more appropriate for online.	Mar 26, 2014 2:31 PM	
4	In some ways, the physical classroom is more effective because it has a set, planned schedule whereas the online classroom requires that the student set up the time for studying, taking quizzes, posting discussions. Butb because of this, the online classroom has allowed me to learn time management which is a tool I can take with me after graduation.	Mar 25, 2014 3:35 PM	
5	it all depends on the students effert	Mar 19, 2014 7:32 PM	
6	They are effective in different ways, depending on the subject. For art or hands on material, face-to-face is much better. I think for science classes that don't require labs, online is better for me because I can approach the professor easily through email and I'm not overwhelmed by the speed of powerpoint presentations. I can go at my own pace.	Mar 18, 2014 9:52 PM	

Page 9, Q13. Which learning format do you prefer?		
1	Depends on the course	Apr 4, 2014 6:15 PM
2	I prefer online for classes that aren't Math. I don't usually need a lecture and a reading assignment, I can gather most of the info from the reading.	Mar 26, 2014 12:12 PM
3	I prefer face-to-face interaction but since some of my class schedule conflicts with this class if taken on campus, I have to take this class online.	Mar 25, 2014 6:59 PM
4	Face-to-Face is nice if the class is something that may not be the student's strong suit ,but Online is nice if the subject is something that the student is strong in.	Mar 25, 2014 3:35 PM
5	It really depends on the subject. I like that online is available.	Mar 18, 2014 9:52 PM

Page 9, Q14. What kind of trainings or support services would help you do better in your online courses?		
1	not too sure to be honest	May 12, 2014 12:33 PI
2	Lecture videos	Apr 26, 2014 6:04 PM
3	NA	Apr 21, 2014 6:13 PM
4	hire a tutor that has access to the homework answers so they can better uide the students they are helping	Apr 15, 2014 10:15 AM
5	Better teacher communication	Apr 15, 2014 6:18 AM
6	Resonable amount of work required	Apr 4, 2014 6:15 PM
7	Revised published articles	Apr 4, 2014 1:37 PM
8	NA	Apr 3, 2014 2:17 PM
9	I would like the teachers themselves to be more committed to teaching "through" the internet. Not just providing an outline to follow and then letting students complete the assignments when they're due. In an online course I'm taking through Sierra the Nutrition teacher comments on our discussion posts sometimes and that's nice to know she's reading them and participating a little in the class with the students. It's still minimal and could be done more in my opinion. The convenience of an online course doesn't necessitate a hands-off teaching style. I'd even like to have a telephone conversation with the professor at least once during the semester as a required part of the class.	Mar 31, 2014 8:05 PM
10	Easier to find resources for help and a quick demo for how to use the site would be useful. I wasn't able to quickly find these.	Mar 31, 2014 1:32 PM
11	More instructing from the instructor themselves, just reading from a book and doing one assignment a week, does not help everyone learn.	Mar 30, 2014 3:00 PM
12	More time to read the chapters thoroughly.	Mar 30, 2014 1:48 PM
13	NA	Mar 30, 2014 12:43 P
14	I do fine as it is.	Mar 30, 2014 10:33 A
15	More communication from the teacher	Mar 28, 2014 9:06 PM
16	More time to be able to focus on the online class.	Mar 28, 2014 1:44 PM
17	being able to interact more with instructor	Mar 28, 2014 11:50 A
18	i would say being able to deal with the instructor like on the t.v courese	Mar 28, 2014 11:47 A
19	If I was notified by e-mail when the system is down. Or expected to be down.	Mar 26, 2014 2:31 PM
20	I'm not sure, I enjoy what we have now	Mar 26, 2014 12:52 P
21	none	Mar 26, 2014 12:12 P
22	Some Skype session with the whole class as the professor lectures would be	Mar 25, 2014 6:59 PM

Page 9, Q14. What kind of trainings or support services would help you do better in your online courses?		
	nice.	
23	n/a	Mar 25, 2014 4:59 PM
24	A lecture of sorts would be nice. It helps me to better understand the material when we get supplemental material.	Mar 25, 2014 4:33 PM
25	Keep a regular scheduele	Mar 25, 2014 3:35 PM
26	I think that taking an Introduction to Online Learning course will help students better prepare themselves for the more independent learning style that online courses cater to.	Mar 25, 2014 3:35 PM
27	If text book related homework and quizes wouldnt happen for the first 2 weeks. Because I was unable to purchase them online (because it was coming from woodland and I live in a differnt town) until I got federal aid (5 days after class started) which made me miss the first two assignments in Ecology because my text book hadnt arrived yet.	Mar 25, 2014 1:17 PM
28	I feel I am doing pretty well with online courses and do not have very many suggestions for improvement.	Mar 24, 2014 10:35 PM
29	I would say for the online professors to be reasonable with the tasks that they are giving to their students. Some online professors give out a ridiculous amount of assignments and long quizzes. It should not take 5 hours to complete one assignment and a quiz.	Mar 23, 2014 2:19 PM
30	I'd like to improve the files area to an easier one	Mar 23, 2014 12:47 PM
31	Some sort of online tutoring would help if the instructor was not available.	Mar 20, 2014 5:17 PM
32	Some kind of time management alert	Mar 19, 2014 9:44 PM
33	idk	Mar 19, 2014 7:32 PM
34	Cant think of any	Mar 19, 2014 5:06 PM
35	?	Mar 19, 2014 3:09 PM
36	N/A	Mar 19, 2014 1:13 PM
37	N/A	Mar 19, 2014 1:11 PM
38	Some kind of scheduling monitor that alerts me of when an assignment is close to being due or alerts if the work load is excessive that week.	Mar 18, 2014 9:52 PM
39	none really. I think its runs fairly smoothly.	Mar 18, 2014 1:28 PM

	Page 9, Q15. How would you rate your overall experience with online courses taken at Woodland Community College?		
1	I never expected to be this good!	Apr 26, 2014 6:04 PM	
2	Not enough instructing.	Mar 30, 2014 3:00 PM	
3	Better now with Canvas.	Mar 26, 2014 12:12 PM	
4	This is my first Online course i have taken, it wasn't that bad as i expected it to be.	Mar 25, 2014 6:59 PM	
5	This is the first semester of taking online classes using Canvas, the new schoolwide computer system. The previous system, Blackboard, stopped working correctly at one point for several weeks which of course affects the success of a student taking a course solely online or with an online component. This semester with Canvas has gone by a lot smoother than previous semesters with Blackboard.	Mar 25, 2014 3:35 PM	
6	I've never taken an online class anywhere else so I have nothing to compare it to	Mar 19, 2014 9:44 PM	
7	I haven't taken online courses anywhere but Yuba College/Woodland so I don't really have anything to compare it to.	Mar 18, 2014 9:52 PM	

Page 10, Q19. Please select your ethnicity:		
1	Latino	Mar 30, 2014 12:44 PM
2	more than one race	Mar 28, 2014 11:48 AM
3	American	Mar 25, 2014 3:58 PM
4	Chinese, Native American, White	Mar 19, 2014 9:46 PM
5	Asian, White, Native American	Mar 18, 2014 9:54 PM

Page 10, Q20. Please select the county where you live:		
1	San Joaquin	Apr 26, 2014 6:05 PM
2	Sacramento	Apr 21, 2014 6:14 PM
3	san diego county	Apr 15, 2014 7:47 PM
4	Monterey County	Apr 4, 2014 1:40 PM
5	Orange County	Apr 3, 2014 2:19 PM
6	Lake County	Mar 30, 2014 3:02 PM
7	San Joaquin	Mar 30, 2014 12:44 PM
8	sacramento	Mar 28, 2014 11:48 AM
9	Alameda	Mar 27, 2014 12:53 PM
10	Sacramento	Mar 19, 2014 9:58 PM
11	san Jauquin	Mar 19, 2014 7:33 PM

Page 10, Q22. Please select your primary educational goal(s):		
1	Get prerequisites for PA school	Mar 31, 2014 8:07 PM
2	taking prerequisites for a master's program	Mar 31, 2014 1:38 PM
3	I have already graduated from Chico State and i am trying to get the last few units for the PCA requirments.	Mar 30, 2014 11:28 PM
4	become more familiar with my colleagues and to network	Mar 26, 2014 2:33 PM