### WCC Online Student Survey 2013



## 1. Why did you enroll in online course(s) instead of taking courses on campus? (Select all that apply.)

	Response Percent	Response Count
I cannot come to campus (i.e. I live too far, no transportation, etc.)	30.4%	7
Convenience	52.2%	12
I needed this course, and it is only offered online	43.5%	10
Family Commitments (i.e. caring for young children or elderly family members)	4.3%	1
I needed a course, and this one was available	17.4%	4
Health or Disability Issues	0.0%	0
Required by Industry (Continued Education Units)	8.7%	2
Other	8.7%	2
	Other (please specify)	3
	answered question	23
	skipped question	0

2. Did you meet with a counselor?
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	Response Percent	Response Count
Yes	30.4%	7
No	69.6%	16
	answered question	23
	skipped question	0

#### 3. If you met with a counselor, did you complete an Educational Plan?

	Response Percent	Response Count
Yes	71.4%	5
No	28.6%	2
	answered question	7
	skipped question	16

4. If you have a documented disability, have you received support services through Disabled Students Programs and Services (DSP&S) to help you participate in online courses?

	Response Percent	Response Count
Yes	0.0%	0
No	100.0%	20
	answered question	20
	skipped question	3

### 5. If you have used DSP&S services, please select the support services you have used:

	Response Percent	Response Count
Testing Accommodations	0.0%	0
Note Taker	0.0%	0
Interpreting Services	0.0%	0
None - I was not aware of these services	0.0%	0
Other	0.0%	0
	Other (please specify)	0
	answered question	0
	skipped question	23

# 6. Please check the resources you utilized in preparation for your online course(s): (Select all that apply)

	Respons Percent	
Viewed Blackboard Orientation (located on the Blackboard Homepage)	73.99	<b>%</b> 17
Read the "Student Resources" information on the Blackboard Homepage	34.86	% 8
Took the course MCOMM 40 - Introduction to Online Learning	0.09	% 0
Tutoring Center	4.30	% 1
Writing and Math Center	4.39	% 1
Academic Reading Center	0.09	% 0
None - No preparation was needed	34.8	% 8
None - Was not aware of these resources	4.39	% 1
Other	0.09	% 0
	Other (please specify	v) 0
	answered questio	n 23
	skipped questio	n 0

## 7. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Rating Count
Quality of communication between instructor and students	43.5% (10)	47.8% (11)	4.3% (1)	0.0% (0)	4.3% (1)	0.0%	23
Quality of communication with other students in the course	43.5% (10)	43.5% (10)	13.0% (3)	0.0% (0)	0.0% (0)	0.0%	23
Organization of course materials (syllabus, assignments, etc.)	47.8% (11)	34.8% (8)	17.4% (4)	0.0% (0)	0.0% (0)	0.0%	23
Pace of the course	50.0% (11)	50.0% (11)	0.0%	0.0% (0)	0.0% (0)	0.0% (0)	22
Accessing and using resources (library, websites, etc.)	39.1% (9)	43.5% (10)	13.0% (3)	4.3% (1)	0.0% (0)	0.0%	23
Accessing and navigating Blackboard	30.4% (7)	52.2% (12)	8.7% (2)	0.0% (0)	8.7% (2)	0.0%	23
Accessing and navigating the Portal	26.1% (6)	43.5% (10)	13.0% (3)	4.3% (1)	8.7% (2)	4.3% (1)	23
					Со	mments	g
					answered q	uestion	23

skipped question

0

## 8. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)

	Response Percent	Response Count
Library Resources	13.0%	3
Blackboard Help	17.4%	4
On-Campus Support	0.0%	0
Emailed the instructor	87.0%	20
Called the instructor	17.4%	4
Emailed another student	13.0%	3
Other	13.0%	3
None - I did not need any help	13.0%	3
	Other (please specify)	4
	answered question	23
	skipped question	0

## 9. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?

	Response Percent	Response Count
Easier	8.7%	2
Same	56.5%	13
Harder	30.4%	7
I've only taken courses online	4.3%	1

Comments

5

1

answered question	23
skipped question	0

### 10. Which format allows you to learn more effectively?

	Response Percent	Response Count
Face-to-Face (on campus)	47.8%	11
Online	4.3%	1
Both are equally effective	47.8%	11

Comments

23	answered question	
0	skipped question	

#### 11. Which learning format do you prefer?

	Response Percent	Response Count
Face-to-Face (on campus)	39.1%	9
Online	39.1%	9
No preference	21.7%	5
	Comments	1
	answered question	23
	skipped question	0

## 12. How would you rate your overall experience with online courses taken at Woodland Community College?

	Response Percent	Response Count
Superior	13.0%	3
Above Average	52.2%	12
Average	30.4%	7
Below Average	4.3%	1
Failed to Meet Expectations	0.0%	0
	Comments	1
	answered question	23

skipped question

0

### 13. Would you recommend Woodland Community College's online courses to other students?

	Response Percent	Response Count
Yes	95.7%	22
No	4.3%	1
	answered question	23
	skipped question	0

#### 14. Please select your age category:

	Response Percent	Response Count
17-22	39.1%	9
23-35	52.2%	12
36-54	8.7%	2
55+	0.0%	0
	answered question	23
	skipped question	0

#### 15. Please select your gender:

	Response Percent	Response Count
Female	39.1%	9
Male	60.9%	14
	answered question	23
	skipped question	0

#### 16. Please select your ethnicity:

	Response Percent	Response Count
American Indian/Native American	0.0%	0
Asian/Pacific Islander	9.1%	2
White, Non-Hispanic	72.7%	16
Black, Non-Hispanic	0.0%	0
Hispanic	13.6%	3
Other	4.5%	1

Other (please specify)

1

7

answered question 22
skipped question 1

#### 17. Please select the county where you live:

	Response Percent	Response Count
Yolo County	65.2%	15
Yuba County	0.0%	0
Sutter County	0.0%	0
Colusa County	0.0%	0
Other	34.8%	8
	Other (places energy)	

Other (please specify)

23	answered question	
0	skipped question	

### 18. If you are employed, please select how many hours you work per week:

	Response Percent	Response Count
Less than 10 hours/week	4.5%	1
10-25 hours/week	13.6%	3
26-40 hours/week	54.5%	12
More than 40 hours/week	27.3%	6
I am not employed	0.0%	0
	answered question	22
	skipped question	1

### 19. Please select your primary educational goal(s):

	Response Percent	Response Count
Increase skills/knowledge of subject	13.0%	3
Needed to meet industry standards (PCA license, etc.)	30.4%	7
Obtain degree	60.9%	14
Obtain certificate	13.0%	3
Transfer	34.8%	8
Other	0.0%	0
	Other (please specify)	0
	answered question	23
	skipped question	0

### 20. Please select your major/program of study:

AA - English  AA - Psychology  0.0%  0  AA - Social Sciences  5.3%  1  AA - Social Sciences  0.0%  0  AA - Social Sciences  0.0%  0  AA - Sociology  0.0%  0  AA -T-Psychology  5.3%  1  AA -T-Psychology  0.0%  0  AA-T-Communication Studies  0.0%  0  AS - Accounting  0.0%  0  AS - Administrative Assistant  0.0%  0  AS - Business Administration  AS - Business Computer Application  AS - Business Computer Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Chemical Dependency Counselor  AS - Chemical Dependency Counselor  AS - Communication Studies  0.0%  0  0  0  0  0  0  0  0  0  0  0  0		Response Percent	Response Count
AA - English  AA - Psychology  AA - Psychology  AA - Social Sciences  5.3%  1  AA - Social Sciences  0.0%  AA - Social Sciences  0.0%  AA - T-Psychology  AA - T-Psychology  AA - T-Sociology  0.0%  AA - T-Sociology  0.0%  AA - T-Sociology  0.0%  AA - T-Sociology  0.0%  AS - Accounting  AS - Accounting  AS - Accounting  AS - Administrative Assistant  0.0%  0  AS - Agriculture  47.4%  9  AS - Business Administration  AS - Business Computer Application  AS - Business Computer Application  AS - Chemical Dependency  Awareness  AS - Chemical Dependency  Counselor  AS - Communication Studies  0.0%  0  AS - Chemical Dependency  Counselor  AS - Communication Studies  0.0%  0  AS - Communication Studies  0.0%  0  AS - Communication Studies  0.0%  0  AS - Corrections  10.5%  2  AS - Early Childhood Education  5.3%  1	AA - Arts and Humanities	5.3%	1
AA - Psychology  AA - Social Sciences  5.3%  AA - Social Sciences  0.0%  0  AA - T-Psychology  5.3%  1  AA - T-Psychology  0.0%  0  AA - T-Sociology  AA-T-Communication Studies  0.0%  0  AS - Accounting  0.0%  0  AS - Administrative Assistant  0.0%  0  AS - Administrative Assistant  0.0%  0  AS - Business Administration  AS - Business Computer Application  AS - Business Computer Application  AS - Chemical Dependency Awareness  0.0%  0  AS - Chemical Dependency Counselor  AS - Chemical Dependency Counselor  AS - Chemical Dependency Counselor  AS - Communication Studies  0.0%  0  AS - Communication Studies  0.0%  0  AS - Corrections  10.5%  2  AS - Early Childhood Education  5.3%  1	AA - Communications	0.0%	0
AA - Social Sciences	AA - English	0.0%	0
AA - Social Sciences  0.0%  0 AA - Sociology  0.0%  0 AA -T-Psychology  5.3%  1 AA -T-Sociology  0.0%  0 AA-T-Communication Studies  0.0%  0 AS - Accounting  0.0%  0 AS - Administrative Assistant  0.0%  0 AS - Business Administration  AS - Business Computer Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Corrections  10.5% 2 AS - Early Childhood Education  5.3% 1	AA - Psychology	0.0%	0
AA - Sociology 0.0% 0  AA -T-Psychology 5.3% 1  AA -T-Sociology 0.0% 0  AA-T-Communication Studies 0.0% 0  AS - Accounting 0.0% 0  AS - Administrative Assistant 0.0% 0  AS - Business Administration 0.0% 0  AS - Business Administration 0.0% 0  AS - Business Computer Application 0.0% 0  AS - Chemical Dependency Awareness 0.0% 0  AS - Chemical Dependency Counselor 0.0% 0  AS - Corrections 0.0% 0  AS - Corrections 0.0% 0  AS - Corrections 0.0% 0	AA - Social Sciences	5.3%	1
AA -T-Psychology	AA - Social Sciences	0.0%	0
AA -T-Sociology  AA-T-Communication Studies  0.0%  0  AS - Accounting  0.0%  0  AS - Administrative Assistant  0.0%  0  AS - Agriculture  47.4%  9  AS - Business Administration  AS - Business Computer Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Communication Studies  0.0%  0  AS - Communication Studies  0.0%  0  AS - Corrections  10.5%  2  AS - Early Childhood Education	AA - Sociology	0.0%	0
AA-T-Communication Studies 0.0% 0  AS - Accounting 0.0% 0  AS - Administrative Assistant 0.0% 0  AS - Agriculture 47.4% 9  AS - Business Administration 0.0% 0  AS - Business Computer Application 0.0% 0  AS - Chemical Dependency Awareness 0.0% 0  AS - Chemical Dependency Counselor 0.0% 0  AS - Communication Studies 0.0% 0  AS - Corrections 0.0% 0	AA -T-Psychology	5.3%	1
AS - Accounting 0.0% 0  AS - Administrative Assistant 0.0% 0  AS - Agriculture 47.4% 9  AS - Business Administration 0.0% 0  AS - Business Computer Application 0.0% 0  AS - Chemical Dependency Awareness 0.0% 0  AS - Chemical Dependency Counselor 0.0% 0  AS - Communication Studies 0.0% 0  AS - Corrections 10.5% 2  AS - Early Childhood Education 5.3% 1	AA -T-Sociology	0.0%	0
AS - Administrative Assistant       0.0%       0         AS - Agriculture       47.4%       9         AS - Business Administration       0.0%       0         AS - Business Computer Application       0.0%       0         AS - Chemical Dependency Awareness       0.0%       0         AS - Chemical Dependency Counselor       0.0%       0         AS - Communication Studies       0.0%       0         AS - Corrections       10.5%       2         AS - Early Childhood Education       5.3%       1	AA-T-Communication Studies	0.0%	0
AS - Agriculture         47.4%         9           AS - Business Administration         0.0%         0           AS - Business Computer Application         0.0%         0           AS - Chemical Dependency Awareness         0.0%         0           AS - Chemical Dependency Counselor         0.0%         0           AS - Communication Studies         0.0%         0           AS - Corrections         10.5%         2           AS - Early Childhood Education         5.3%         1	AS - Accounting	0.0%	0
AS - Business Administration  AS - Business Computer Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Communication Studies  AS - Corrections  AS - Corrections  AS - Early Childhood Education  0.0%  0  0.0%  0  0  0  0  0  0  0  0  0  0  0  0	AS - Administrative Assistant	0.0%	0
AS - Business Computer Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Communication Studies  AS - Corrections  10.5% 2  AS - Early Childhood Education  0.0% 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	AS - Agriculture	47.4%	9
Application  AS - Chemical Dependency Awareness  AS - Chemical Dependency Counselor  AS - Communication Studies  AS - Corrections  AS - Corrections  AS - Early Childhood Education  O.0%  O.0%	AS - Business Administration	0.0%	0
AS - Chemical Dependency Counselor  AS - Communication Studies  O.0%  O  AS - Corrections  10.5%  2  AS - Early Childhood Education  5.3%  1		0.0%	0
Counselor  AS - Communication Studies  O.0%  O  AS - Corrections  10.5%  2  AS - Early Childhood Education  5.3%  1		0.0%	0
AS - Corrections 10.5% 2  AS - Early Childhood Education 5.3% 1		0.0%	0
AS - Early Childhood Education 5.3% 1	AS - Communication Studies	0.0%	0
	AS - Corrections	10.5%	2
AS - Environmental Horticulture 5.3% 1	AS - Early Childhood Education	5.3%	1
	AS - Environmental Horticulture	5.3%	1

AS - General Business Management	0.0%	0
AS - General Health	0.0%	0
AS - Human Services	0.0%	0
AS - Income Tax Preparation	0.0%	0
AS - Law Enforcement	5.3%	1
AS - Mathematics	0.0%	0
AS - Natural Science and Mathematics	0.0%	0
AS - Personnel Management	0.0%	0
AS - Small Business Management	0.0%	0
AS - Social and Behavioral Sciences	5.3%	1
AS - Word Processing	0.0%	0
Cert - Administrative Assistant	0.0%	0
Cert - Advance Accounting	0.0%	0
Cert - Advanced Business Computer Applications	0.0%	0
Cert - Advanced Small Business Management	0.0%	0
Cert - Agriculture Business	0.0%	0
Cert - Basic Sustainable Agriculture	0.0%	0
Cert - Business Computer Applications	0.0%	0
Cert - Chemical Dependency Awareness	0.0%	0
Cert - Chemical Dependency Counselor	0.0%	0
Cert - Child Development Teacher	0.0%	0
Cert - Clerical	0.0%	0

Cert - Diversity in ECE	0.0%	0
Cert - EMT-1	0.0%	0
Cert - EMT-1 Refresher	0.0%	0
Cert - Environmental Horticulture	5.3%	1
Cert - Firefighter I	0.0%	0
Cert - Income Tax Preparation	0.0%	0
Cert - Infant and Toddler	0.0%	0
Cert - Landscape Design	0.0%	0
Cert - Landscape Installation/Maintenance	0.0%	0
Cert - Management for Busy People	0.0%	0
Cert - Pediatric First Aid/CPR	0.0%	0
Cert - Personnel Management	0.0%	0
Cert - School Age Children	0.0%	0
Cert - Small Business Management/Entrepreneurship	0.0%	0
Cert - Sustainable Agriculture	0.0%	0
Cert - Word Processing	0.0%	0
	answered question	19
	skipped question	4

#### 21. How many units are you taking this semester?

	Response Percent	Response Count
This is my only class	13.6%	3
4-6 units	18.2%	4
7-9 units	18.2%	4
10-14 units	45.5%	10
15 or more units	4.5%	1
	answered question	22
	skipped question	1

## 22. Please input your student ID (to be used for the purpose of analyzing online students' grade distribution and history)

Response Count

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answered question	21
skipped question	2

	, Q1. Why did you enroll in online course(s) instead of taking courses on campus? all that apply.)	
1	I have a job, so taking online classes is easier.	Dec 6, 2012 8:30 PM
2	Needed science and was interested in this course	Dec 6, 2012 7:57 PM
3	Needed science and was interested in this course	Dec 6, 2012 6:30 PM

Page 3, Q7. Please rate your satisfaction with the following characteristics of your online course(s) you are currently taking:		
1	great class!	Dec 10, 2012 4:06 PM
2	Pretty Good overall	Dec 7, 2012 10:01 AM
3	sometimes the site would have big issues with java :(	Dec 7, 2012 1:02 AM
4	I had a teacher that was rather unhelpful, and did not try to help me with issues or problems I was having.	Dec 6, 2012 8:35 PM
5	Seriously consider using D2L, its awesome!!	Dec 6, 2012 7:57 PM
6	Please, try to get D2Lyou wont regret it!!!!!!	Dec 6, 2012 6:31 PM
7	There were some gaps in communication with the instructor, which is totally understandable, but it got frustrating when the instructions for an assignment were unclear.	Dec 6, 2012 3:13 PM
8	I looked multiple times but could find no guide for how when we should have completed certain chapters of Ikerd.	Dec 6, 2012 12:58 PM
9	Online instructors rarely replied to my emails, and questions about course material was never answered.	Dec 6, 2012 11:08 AM

Page 3, Q8. When you need help with the online course material and/or assignments, which of the following resources did you use? (Select all that apply.)		
1	office visits	Dec 10, 2012 10:04 AM
2	Post question on blackboard.	Dec 7, 2012 10:01 AM
3	Look things up online.	Dec 6, 2012 8:35 PM
4	I had to do my own research since other students and the instructor would not reply to my emails.	Dec 6, 2012 11:08 AM

Page 3, Q9. How would you compare the academic demands of a college course taken online versus face-to-face (on campus)?		
1	there is more participation required, so as to show that you are actually reading and doing the assignments. They require discussion groups and other ways of letting them know you are "there"	Dec 9, 2012 1:13 PM
2	I like face to face classes better though.	Dec 6, 2012 8:59 PM
3	It is more convenient for me to take online classes because of my job.	Dec 6, 2012 8:35 PM
4	I have never taken a community college course before, this is certainly easier than the UC classes I have taken in person.	Dec 6, 2012 3:13 PM
5	If i had questions, it would take weeks for a reply IF the instructor did reply.	Dec 6, 2012 11:08 AM

Page 3	, Q10. Which format allows you to learn more effectively?	
1	They are effective with different types of classes. Seminar type classes work best in the online format. Certain concepts are difficult to teach when not inperson.	Dec 6, 2012 3:13 PM

Page 3	, Q11. Which learning format do you prefer?	
1	It comes down to the subject matter. I feel non-seminar courses require much more interaction between students and faculty, but this format works really well for writing courses and seminars.	Dec 6, 2012 3:13 PM

Page 3	Q12. How would you rate your overall experience with online courses taken as?	at Woodland Community
1	This is the first time I have taken a course in a community college.	Dec 6, 2012 3:13 PM

Page 4,	Q16. Please select your ethnicity:	
1	US american	Dec 6, 2012 11:24 PM

Page 4, Q17. Please select the county where you live:		
1	San Joaquin county	Dec 10, 2012 4:08 PM
2	Lake County	Dec 9, 2012 1:15 PM
3	Kern County	Dec 7, 2012 10:07 AM
4	Kern County	Dec 7, 2012 10:02 AM
5	Sacramento	Dec 6, 2012 7:58 PM
6	Sacramento	Dec 6, 2012 6:32 PM
7	Riverside	Dec 6, 2012 3:25 PM