YOLO COUNTY SERVICES GUIDE

The Yolo County Services Guide is a new resource to help residents access various services from federal, state and county agencies, and local nonprofit organizations. The sections are organized by categorical need and service type. The guide is color-coded, so it is clear which jurisdiction or organization provides the service. For example, on page four the "Basic Needs" category contains a service section called Immunization Services and Clinics. These services are provided by the Yolo County Health Department and the Yolo Family Resource Center, a nonprofit organization. A categorical table of contents is provided below.

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Problem or Need Responses / Services Available Responsible Office or Agency Contact Information

LIFE THREATENIN	G SERVICES		T
Emergency response	Emergency response	Emergency Response (walk-in services)	9-1-1
			Woodland, West Sacramento, Winters <u>Yolo County</u> : (530) 666-6612
			<u>Davis</u> : (530) 758-3600 from cell phor
			UC Davis: (530) 752-1230 cell phone emergency backup for crime reportin
Suicide prevention	Suicide prevention – all ages	Suicide Prevention of Yolo County (walk-in	24-Hour Crisis Lines
		services)	<u>Davis</u> : (530) 756-5000
			Woodland: (530) 666-7778
			West Sacramento: (916) 372-6565
			Spanish Speaking Available
	Suicide prevention – teens	teens Allied Services for Kids (Ask) (walk-in services)	24-Hour Crisis Lines
			<u>Davis</u> : (530) 753-0797
			Woodland: (530) 668-8445
			West Sacramento: (916) 371-3779
			Spanish Speaking Available
BASIC NEEDS			
	Affordable housing	Community Housing Opportunities Corp. (walk- in services – open referral)	(530) 757-4444
		Yolo Community Care Continuum (agency referral only)	(530) 758-2160
		Yolo County Housing Authority (walk-in services)	(530) 662-5428 or (800) 662-9656
		Yolo Family Resource Center (refer out)	(530) 406-7221
	Assistance with first-month's rent	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444

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Non-governmental Organization (non-profit or other)
Yolo County Agency
State Department or Office
Federal Agency

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Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
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BASIC NEEDS - continued	Information and referral	Yolo County Department of Employment & Social Services (walk-in services)	(530) 661-2750 OR (916) 375-6200
	Citizenship education	Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776 #2 ext. 102
	Clothing	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
	Emergency car fuel (gas)	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Emergency car repair (For LOW INCOME farm workers only)	CA Human Development Corporation (training for enrolled participants only)	(530) 662-9601
	Emergency housing (motel)	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Eviction assistance / prevention	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
		Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776 #2 ext. 102
		Yolo Family Resource Center (forms assistance – referral out)	(530) 406-7221
	Family services	Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776 #2 ext. 102
		Yolo Family Resource Center (walk-in services)	(530) 406-7221



Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
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BASIC NEEDS -	Family services – continued	Yolo Family Services Agency (walk-in services)	<u>Davis</u> : (530) 753-8674
continued	Mental health/counseling agency		Woodland: (530) 662-2211
			West Sacramento: (916) 375-1254
	Food (see also Meals)	CA Human Development Corporation (walk-in services for low income farm workers)	(530) 662-9601
		Davis Community Meals (walk-in services)	(530) 756-4008
		Food Bank of Yolo County (Friday Table Program – open to public 8-9 a.m. at warehouse))	(530) 668-0690
		Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776 #2 x102
		Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Food stamps	Yolo County Department of Employment &	(530) 661-2750 <i>OR</i>
		Social Services (walk-in services)	(916) 375-6205
	Furniture	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	General assistance (temporary	Yolo County Department of Employment &	(530) 661-2750 <i>OR</i>
	income)	Social Services (walk-in services)	(916) 375-6200
	Health care and health insurance	Communicare Health Centers (walk-in services)	Esparto: (530) 787-4972
		Esparto: dental care & clinic only	<u>Davis</u> : (530) 758-2060
		Davis, Woodland, Winters: medical and dental	(530) 757-4667 (dental)
			Woodland: (530) 666-8960
			(530) 666-8954 (dental)
			West Sacramento: (916) 375-6400
			(916) 375-6430 (dental)



Responsible Office or Agency

Responses / Services Available

I Toblem of Need	Responses / Sei vices Available	Responsible Office of Agency	Contact Information
BASIC NEEDS - continued	Health care and health insurance-continued	Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776
		Yolo County Department of Employment & Social Services (walk-in services)	(530) 661-2750 <i>OR</i> (916) 375-6200
		Yolo County Healthcare for Indigents Program (YCHIP) (DESS through General Assistance program)	(530) 666-8980
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
	Immunization services / clinics	Yolo County Health Department (walk-in	Woodland: (530) 666-8645
		services)	West Sacramento: (916) 375-6380
			<u>Davis</u> : (530) 757-5525
		CommuniCare Health Centers	Woodland: (Peterson) (530) 666-8960
			W. Sacramento: (Salud) (916) 375-6400
			Davis: (530) 758-2060
			Knights Landing: (530) 735-1776
		Yolo Family Resource Center (refer out)	(530) 406-7221
	Loans for affordable home ownership	Yolo County Housing Authority (walk-in services)	(530) 662-5428 or (800) 662-9656
		Mercy Housing California (for first time home buyers in unincorporated Yolo County)	(916) 414-4412
		West Sacramento Dept. of Housing & Community Investment (for first time home buyers in West Sacramento)	(916) 617-4555
	Meals (call for meal schedule)	Davis Community Meals (walk-in services)	(530) 756-4008
		Yolo Wayfarer Center (walk-in services)	(530) 661-1218
		Broderick Christian Center (walk-in services)	(916) 372-0200
	Migrant farm worker housing	Yolo County Housing Authority (walk-in)	(530) 662-5428 OR (800) 662-9656
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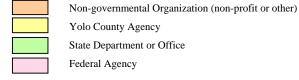
Problem or Need

Contact Information

Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
I	I		
		Davis Migrant Center	(707) 678-2552
BASIC NEEDS-continued	Migrant worker housing-continued	Yolo Family Resource Center (walk-in services)	(530) 406-7221
	Parenting classes/workshops &	Davis Childcare Resources and Referral (walk-in	Davis & Woodland: (530) 757-5695
	assistance with childcare (also see Children's Services section)	services; serves all of Yolo County))	From Other Areas: (800) 723-3001
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
	Rental assistance	CA Human Development Corporation (walk-in services for low income farm workers)	(530) 662-9601
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
		Yolo County Housing Authority (walk-in services)	(530) 662-5428 or (800) 662-9656
	Temporary homeless shelter and substance abuse treatment	Davis Community Meals Emergency Shelter/Resource Center (walk-in services)	(530) 753-9204
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
		Broderick Christian Center (walk-in services)	(916) 372-0200
		Yolo Wayfarer Center (walk-in services)	(530) 661-1218
	Utility payments	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
CHILDREN'S SERVICE	CES		
	Child support payment collection;	Yolo County Child Support Services (walk-in	Woodland: (530) 661-2880
	establish orders (free services)	services)	Davis: (530) 753-9124
			West Sacramento: (916) 375-6488
	Mental Health Services	Yolo County Dept. of Alcohol, Drug and Mental	Woodland: (530) 666-8630
		Health Services (walk-in services; no wait in crisis)	Davis: (530) 757-5530
		Crisis)	West Sacramento: (916) 375-6350
	Parental child stealing; custody and visitation enforcement (free	Yolo County District Attorney (walk-in services)	(530) 666-8400



Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
I	services)		
CHILDREN'S	Child abuse & neglect	Yolo County Children's Alliance & Child Abuse	(530) 757-5558
SERVICES-continued	Child care services	Prevention Council, Parent Survival Guide	· · ·
			www.yolokids.org
	Parent education & support		
	Children with special needs		
	Hospitals & health services		
	Learning support of children		
	Legal information and advocacy		
	Mental health & counseling services		
	Youth development programs & services		
	CHILDREN: Confidential and voluntary emergency housing for children age 0-5 of hospitalized, incapacitated, jailed, or missing parents	Yolo Crisis Nursery	(530) 758-6680
EMERGENCY SERVI	CES		
	Assistance with first-month's rent	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	CHILDREN: Confidential and voluntary emergency housing for children age 0-5 of hospitalized, incapacitated, jailed, or missing parents	Yolo Crisis Nursery	(530) 758-6680
	Clothing	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Counseling, temporary shelter, other assistance	Sexual Assault and Domestic Violence Center (SADVC) (walk-in services)	(916) 371-1907: 24-Hour Crisis Line West Sacramento
			(530) 662-1133: <u>24-Hour Crisis Line</u>
			(530) 661-6336: <u>Business Office</u>



Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
I	Г		
EMERGENCY SERVICES-continued	Disaster Relief Services	American Red Cross, Yolo County Chapter	120 Court Street, Woodland
SERVICES-commuea			(530) 662-4669
			(530) 662-5114 (fax)
			http://www.yc-arc.org
			comdir@yc-arc.org
	Emergency services after a disaster	American Red Cross, Sacramento-Sierra	8928 Volunteer Lane, Sacramento, Ca
	Disaster assistance	Chapter	(916) 368-3131
			800-540-2000 (after hours)
			(916) 368-7723 (fax)
			http://www.sacsierraredcross.org
	Emergency car fuel (gas)	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Emergency car repair (For LOW INCOME farm workers only)	CA Human Development Corporation (for enrolled participants only)	(530) 662-9601
	Emergency housing (motel)	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Temporary homeless shelter and substance abuse treatment	Davis Community Meals Emergency Shelter/Resource Center (walk-in services)	(530) 753-9204
		Yolo Wayfarer Center (walk-in services)	(530) 661-1218
	Utility payments	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
EMPLOYMENT ISSUI	ES		
Rehabilitation	Assistance for people with	California AgrAbility Project (walk-in services)	(800) 477-6129 OR
	disabilities involved in agriculture		(888) 877-3257 (Spanish toll free)
Unemployment	Job opportunity postings, Cal-	Yolo County Department of Employment &	(530) 661-2750 <i>OR</i>
	WORKS, counseling	Social Services (walk-in services)	(916) 375-6200



Responsible Office or Agency

Responses / Services Available

1			
EMPLOYMENT ISSUES-	Unemployment insurance	Employment Development Department, State of	English: (800) 300-5616
continued		California (walk-in services)	Spanish: (800) 326-8937
			<u>Vietnamese</u> : (800) 547-2058
			www.edd.ca.gov
Unfair labor practices	Complaint investigation	California Agricultural Labor Relations Board	(831) 769-8031 OR
(wage/hour disputes)		(farm workers only) (walk-in services)	(800) 449-3699
			www.alrb.ca.gov
		Yolo County Agricultural Commissioner (walk- in services)	(530) 666-8140
		Yolo County Department of Employment &	(530) 661-2750 OR
		Social Services (walk-in services)	(916) 375-6200
	Complaint Investigation-continued	California Dept of Industrial Relations, Labor Standards Enforcement Office (walk-in services)	Labor Commissioner
			Sacramento: (916) 263-2891 OR
			San Francisco: (415) 703-4810
			www.dir.ca.gov/dlse/dlse.html
Work-related injury Disability insurance	Disability insurance	State Workers Compensation Appeals Board,	(916) 263-2741
		Information & Assistance (walk-in services)	www.dir.ca.gov/wcab/wcab.htm
		Employment Development Department, State of California (walk-in services)	English: (800) 480-3287
			Spanish: (866) 658-8846
			www.edd.ca.gov
HARASSMENT ISSUES			
Civil rights violations in	Complaint investigation	California Department of Fair Employment & Housing, Employment Issues Office (walk-in services)	(800) 884-1684
employment			www.dfeh.ca.gov
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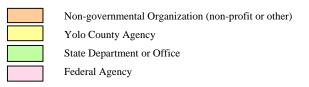


Problem or Need

Contact Information

Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information

HARASSMENT ISSUES- continued		U.S. Equal Employment Opportunity Commission (walk-in services)	<u>San Francisco</u> : (415) 625-5600 <i>OR</i> (800) 669-4000 <u>www.eeoc.gov</u>
Civil rights violations in housing	Complaint investigation	California Dept of Fair Employment & Housing, Housing Discrimination Office (walk-in services)	(800) 233-3212 <u>www.dfeh.ca.gov</u>
		Yolo Family Resource Center (walk-in services)	(530) 406-7221
		Legal Clinic of Yolo County (drop in legal services for West Sacramento)	(916) 447-5798 or (530) 662-1065
		Legal Services of Northern California (walk-in services)	(530) 662-1065
Retaliation for union- organizing and/or bargaining over work conditions	Complaint investigation	California Agricultural Labor Relations Board (farm workers only) (walk-in services)	(831) 769-8031 OR (800) 449-3699 www.alrb.ca.gov
	Complaint investigation	California Department of Fair Employment & Housing, Employment Issues Office (walk-in services)	(800) 884-1684 www.dfeh.ca.gov
		U.S. Equal Employment Opportunity Commission (walk-in services)	<u>San Francisco</u> : (415) 625-5600 <i>OR</i> (800) 669-4000 <u>www.eeoc.gov</u>
HEALTH ISSUES			
Attention Deficit Hyper- Activity Disorder (ADHD)	ADHD network & resources	ADHD Collaborative (walk-in services)	(530) 406-7221
HIV-Education & Testing	Mobile van to migrant farm camps & permanent resident farm workers	Yolo County Department Of Health, ROVER (walk-in services)	(530) 406-4905
Illness (including substance abuse)	Diagnosis and treatment	CommuniCare Health Centers, Knights Landing (walk-in services)	(530) 735-1776



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Responsible Office or Agency

Responses / Services Available

Health issues (continued)		Broderick Christian Center (walk-in services)	(916) 372-0200
		Yolo County Department of Alcohol, Drug, & Mental Health Services (walk-in services)	<u>Woodland</u> : (530) 666-8630 <u>Davis</u> : (530) 757-5530 <u>West Sacramento</u> : (916) 375-6350
	Primary care	Yolo County Healthcare for Indigents Program (YCHIP) (walk-in services)	(530) 666-8980
		CommuniCare Health Centers (walk-in services)	<u>Davis</u> : (530) 758-2060 <u>Knights Landing</u> : (530) 735-1776 <u>Woodland</u> : (530) 666-8960 West Sacramento: (916) 375-6400
		Esparto Family Practice	(530) 787-3454
Mental health services/ Alcohol/substance abuse	Bilingual clinician	Yolo County Department of Alcohol, Drug and Mental Health Services (walk-in services)	<u>Davis:</u> (530) 757-5530 <u>Woodland</u> : (530) 666-8630 <u>West Sacramento</u> : (916) 375-6350
	Mental health services for adults and children	Yolo County Dept. of Alcohol, Drug and Mental Health Services (walk-in services)	<u>Davis:</u> (530) 757-5530 <u>Woodland:</u> (530) 666-8630 <u>West Sacramento:</u> (916) 375-6350
Pesticide related illness	Complaint investigation	Yolo County Agricultural Commissioner (walk- in services)	(530) 666-8140
Preventive health care services	Referral and resources information/case management services	Yolo County Health Department (walk-in services)	<u>Woodland</u> : (530) 666-8645 <u>West Sacramento</u> : (916) 375-6380
		Yolo Family Resource Center (refer out)	<u>(530) 406-7221</u>
Public health nurse home visiting program	Assessments/education/resources information/referrals/case management services	Yolo County Health Department (walk-in services)	<u>Woodland</u> : (530) 666-8645 <u>West Sacramento</u> : (916) 375-6380



Problem or Need

Contact Information

Problem or Need	Responses / Services Available	Responsible Office	or Agency	Contact Information
 	Reproductive Health	CommuniCare Health Centers	g (walk in samiaas)	<u>Davis</u> : (530) 758-2060
Health issues (continued)	Reproductive Health	Communicate Health Centers	s (waik-in services)	<u>Davis.</u> (330) 738-2000 Knights Landing: (530) 735-1776
				Woodland: (530) 666-8960
		Emanda Email Decadios		West Sacramento: (916) 375-6400
		Esparto Family Practice		(530) 787-3454
		Planned Parenthood – Woodla (walk-in services)	and Health Center	(530) 662-4646
Unsanitary workplace conditions or facilities	Enforcement of workplace safety / health standards and requirements	California Department of Indi Division of Occupational (walk-in services)		Cal/OSHA Enforcement Office (916) 263-2800 www.dir.ca.gov/DOSH/dosh1.html
		Yolo County Agricultural Con in services)	mmissioner (walk-	(530) 666-8140
LANGUAGE BARRIERS				
Employment issues	Resource Fair during spring opening of migrant farm worker camps	Yolo County Department of Employment & Social Services (walk-in services)	(530) 661-2750 OR	
			(916) 375-6200	
	Ongoing assistance	Yolo Family Resource Center (walk-in counseling support)		(530) 406-7221
HIV-education & testing	Mobile van to migrant farm camps & permanent resident farm workers	Yolo County Department of F (walk-in services)	Health, ROVER	(530) 406-4905
Mental health services	Bilingual clinician	Yolo County Department of Alcohol, Drug, &		Woodland: (530) 666-8630
		Mental Health Services (walk-in services)	<u>Davis</u> : (530) 757-5530	
			West Sacramento: (916) 375-6350	
LEGAL SERVICES				
	Child support payment collection; establish orders (free services)	Yolo County Child Support S services)	ervices (walk-in	(530) 661-2880
	General legal services	Legal Services of Northern Caservices)	alifornia (walk-in	(530) 662-1065
Non-governmental Organization (non-profit or other)				
Yolo County Agenc		11		
State Department or Federal Agency	Unice		To increase the siz	e of this document, click on the

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SERVICES / RESOURCES PROVIDED BY YOLO COUNTY & OTHER AGENCIES				
Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information	
Legal issues (continued)		Legal Clinic of Yolo County (drop in legal services for West Sacramento)	(916) 447-5798 or (530) 662-1065	
	Parental child stealing; custody and visitation enforcement (free services)	Yolo County District Attorney (walk-in services)	(530) 666-8400	
SAFETY ISSUES				
Field worker safety	Complaint investigation	Yolo County Agricultural Commissioner (walk- in services)	(530) 666-8140	
Misuse of Pesticides		Yolo County Agricultural Commissioner (walk in services)	(530) 666-8140	
Unsafe equipment, lack of mitigation for handling hazardous materials		California Department of Industrial Relations, Division of Occupational Safety & Health (walk-in services)	Cal/OSHA Enforcement Office (916) 263-2800 www.dir.ca.gov/DOSH/dosh1.html	
SAFETY ISSUES- continued	Complaint investigation-continued	Yolo County Agricultural Commissioner (walk- in services)	(530) 666-8140	
TRAINING NEEDS				
	Computer skills (basic)	Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776	
		Yolo County Housing Authority (walk-in services)	(530) 662-5428 or (800) 662-9656	
	Counseling	CA Human Development Corporation (for enrolled participants only)	(530) 662-9601	
	English as a Second Language (ESL)	CA Human Development Corporation (walk-in services)	(530) 662-9601	
		Knights Landing Family Resource Center & Clinic (walk-in services)	(530) 735-1776	
		Yolo County Housing Authority (walk-in services)	(530) 662-5428 or (800) 662-9656	
Non-governmental (Yolo County Agenc	Organization (non-profit or other)	12		

State Department or Office

Federal Agency

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SERVICES / RESOURCES PROVIDED BY YOLO COUNTY & OTHER AGENCIES			
Problem or Need	Responses / Services Available	Responsible Office or Agency	Contact Information
Training needs (continued)	Financial assistance for job training	Short Term Emergency Aid Committee (STEAC) (agency referral only)	(530) 758-5444
	Job training	CA Human Development Corporation (walk-in services for eligible farm workers)	(530) 662-9601
	On-the-job, adult work experience	CA Human Development Corporation (walk-in services for eligible farm workers)	(530) 662-9601
	Pesticide safety workshops	Yolo County Agricultural Commissioner (walk-in services)	(530) 666-8140
	Vocational	CA Human Development Corporation (walk-in services)	(530) 662-9601
VIOLENCE PREVEN	ITION		
Beating, physical assault	Counseling, temporary shelter, other assistance	Sexual Assault and Domestic Violence Center (SADVC) (walk-in services)	24- Hour Crisis Line: (916) 371-1907 (West Sacramento)
Sexual assault			24-Hour Crisis Line: (530) 662-1133
Threat of assault, threat of violence			<u>Business Office</u> : (530) 661-6336
	Investigation	Yolo County District Attorney, Victim Witness Assistance Center (walk-in services)	(530) 666-8187 www.yoloda.org/victim_witness.htm
	Restraining order	Sexual Assault and Domestic Violence Center (SADVC) offers assistance (walk-in services)	24-Hour Crisis Line: (916) 371-1907 (West Sacramento) 24-Hour Crisis Line: (530) 662-1133
			<u>24-rioul Clisis Lilie</u> : (330) 002-1133



Business Office: (530) 661-6336